



EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF MANAGEMENT AND BUDGET
WASHINGTON, D.C. 20503

DEPUTY DIRECTOR
FOR MANAGEMENT

March 3, 2004

MEMORANDUM TO THE PRESIDENT'S MANAGEMENT COUNCIL

FROM: Clay Johnson III 
Deputy Director for Management
Office of Management and Budget

SUBJECT: Developing the Action Plan for Citizen-Centered Government – Part Two

I ask you for people from your agency to work on the development of common grant management and human resource management systems.

In July, 2001, OMB asked for your assistance in reforming the Government so to meet the President's vision to become citizen-centered. Your work created an interagency task force with an action plan and roadmap identifying high payoff E-Government opportunities and setting in motion a transformation of government services around customer needs. Over the past three years, as a result of the implementation of this Administration's Electronic Government initiative, dramatic changes in the way the Government uses information technology to provide services to citizens has occurred. Some of the many examples of our work include the following:

- Grants.gov, which makes it easier for grant seekers to find and apply for more than \$350 billion in Federal grant opportunities across more than 900 programs in 26 agencies.
- Regulations.gov, which makes it easier for citizens and businesses to easily find, review, and submit comments on proposed rules in the Federal Register that may affect them.
- GoLearn.gov, where Federal employees have taken more than 160,000 courses resulting in savings of time and fees of approximately \$15 million.

We are now moving to the next level of electronic government by examining opportunities to share common processes and functions across Government. With this memorandum, and consistent with the process we adopted three years ago, I am announcing the establishment of two task forces to identify priority actions to achieve a common solution to better serve the citizen in the areas of grant management and human resources management systems.

Human Resources (HR) Management Systems

In 2003, OMB conducted a study of business cases submitted for the HR Line of Business (LOB) and presented the results of the study to the E-Gov Committee of the

President's Management Council on June 25, 2003. The study recommended further analysis of business cases in the HR LOB for additional opportunities with the Office of Personnel Management (OPM) as the managing partner.

Grants Management

As a result of analysis conducted from the agencies' submissions for FY 05, opportunities are present to address the systems supporting the work processes associated with the management of grants programs. These processes include support systems for finance, budget, reporting, property, and performance management as well as addressing current initiatives for Grants.gov and P.L. 106-107.

These two taskforces will be in addition to the current efforts underway in the areas of financial management, case management, and federal health architecture. The managing partners for these business lines are:

Financial management:	The Departments of Energy and Labor
Federal health architecture:	The Department of Health and Human Services
Case management:	The Department of Justice

These new taskforces require a sustained effort over the rest this fiscal year with final products due in September, 2004. We are planning a Kick-Off Meeting for the taskforces on March 18, 2004. I have asked Karen Evans, Administrator of the Office of Electronic Government and Information Technology, in conjunction with Linda Springer, Controller of the Office of Federal Financial Management and Kay Coles James, Director of the Office of Personnel Management, to ensure adequate collaboration among various interested parties such as the Chief Financial Officers, Chief Information Officers, Chief Human Capital Officers, and agency budget officer and procurement executives.

To assist in this effort, I ask you to identify individuals to work with Karen in establishing these taskforces. We ask your help in finding knowledgeable individuals to identify high payoff opportunities in the two new taskforces. Please have your Agency provide names and contact information to Stacie Higgins at Stacie_Higgins@omb.eop.gov. Please include the taskforce preference with the individual's contact information by March 12, 2004. If you would like more detailed information, Karen Evans can be reached at 202-395-1181.