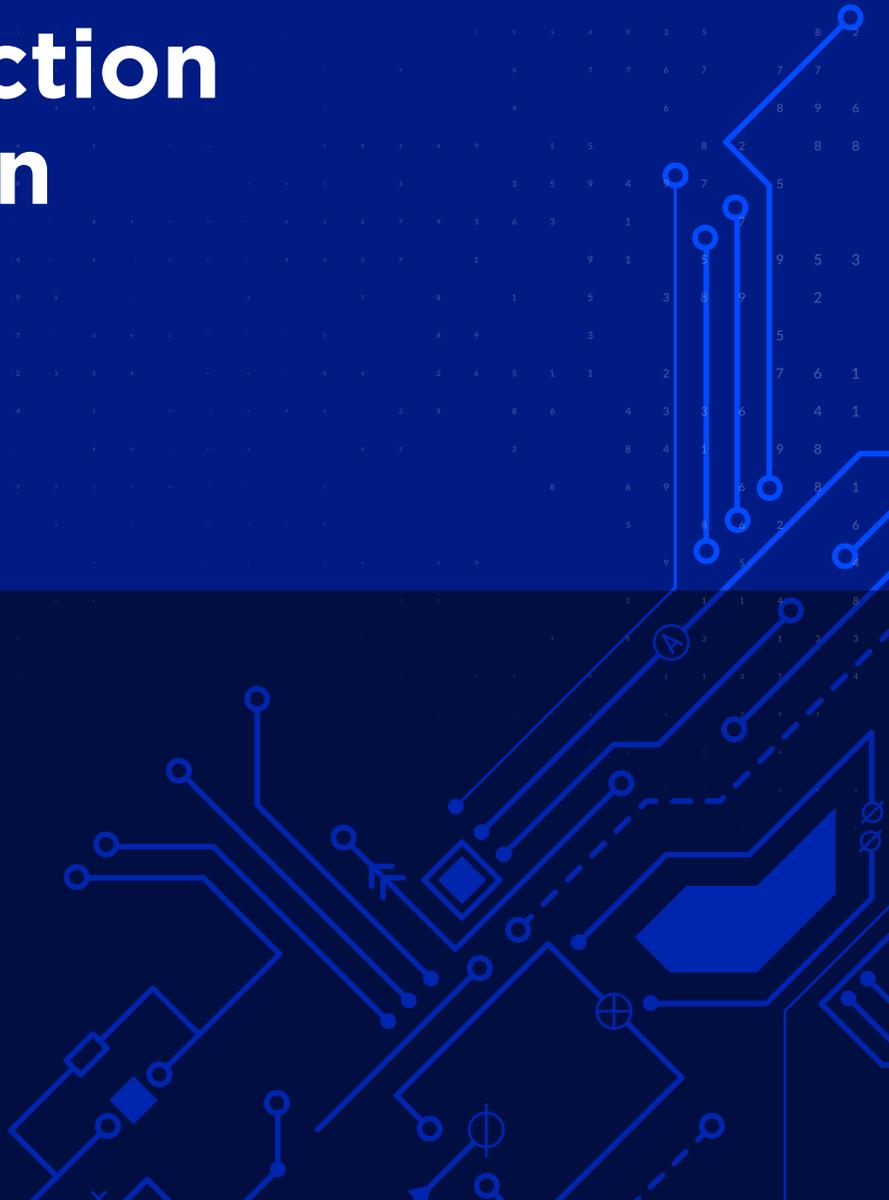




Federal CIO Council

# Fraud Detection & Prevention Symposium

February 22, 2023



# Agenda

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## Welcome & Opening Remarks

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### Ann Dunkin (Chief Information Officer, U.S. Department of Energy)



Ann Dunkin currently serves as Chief Information Officer at the U.S. Department of Energy, where she manages the Department's information technology (IT) portfolio and modernization; oversees the Department's cybersecurity efforts; and leads technology innovation efforts. She served in the Obama Administration as CIO of the U.S. Environmental Protection Agency. Prior roles include chief strategy and innovation officer, Dell Technologies; CIO, County of Santa Clara, CA; CTO, Palo Alto Unified School District, California; and various leadership roles at Hewlett Packard focused on engineering, research and development, IT, manufacturing engineering, software quality and operations.

Ann is a published author, most recently of the book *Industrial Digital Transformation*, and a speaker on the topics of government technology modernization, digital transformation and organizational development. She was named in ComputerWorld's Premier 100 Technology Leaders for 2016, DC's Top 50 Women in Technology for 2015 and 2016 and StateScoop's Top 50 Women in Technology list for 2017. In 2018, she was inducted into Georgia Tech's Academy of Distinguished Engineering Alumni.

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### Chezian Sivagnanam (Chief Architect, Federal Deposit Insurance Corporation)



Chezian Sivagnanam, leads the Enterprise Architecture program for the Federal Deposit Insurance Corporation (FDIC). 27+ years of experience in Information Technology. Leader in Technology Innovations and large-scale Digital Transformations, Specialist in Emerging Technologies, Data Driven Innovations, Enterprise Modernizations, Cloud Computing, and Business/IT Alignment. Seasoned Information Technology expert in Enterprise Architecture, Solution Architecture, Process Architecture, IT Governance, and IT Operations.

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### Chris Brazier (Deputy IT Director (Acting) & Chief Technology Officer, Defense Threat Reduction Agency)



Mr. Christopher J. Brazier is the Deputy IT Director (Acting) & Chief Technology Officer in the Information Management & Technology Directorate at the Defense Threat Reduction Agency (DTRA). As the CTO and Department Chief, he supports the Agency's mission by leading a team of over 185 members providing oversight and direction for enabling and supporting the execution of rapid ingestion, fusion, and dissemination of operational information and technology to Counter Weapons of Mass Destruction and emerging threats throughout the world. A veteran of the First Gulf War, Mr. Brazier served as a combat medic for the U.S. Army with the 2nd Armored Division in Operation Desert Shield and Desert Storm. During his seven years of active duty, Mr. Brazier was stationed in Northern Germany, Ft. Lewis Washington, and Walter Reed Army Medical Center. During his service, Mr. Brazier was awarded the Kuwait Liberation Medal, Kuwait Liberation Medal - Saudi Arabia, Expert Field Medical Badge, Combat Medical Badge, as well as multiple Army Commendation Medals (ARCOMs) and Army Achievement Medals (AAMs).

Kuwait Liberation Medal - Saudi Arabia, Expert Field Medical Badge, Combat Medical Badge, as well as multiple Army Commendation Medals (ARCOMs) and Army Achievement Medals (AAMs).

Following his time in the Army, Mr. Brazier continued his track record of discipline and attention to detail during his work in the private sector. A contractor working for CACI at the Defense Information Systems Agency (DISA), Mr. Brazier would hone his acute analytical abilities while working directly under the head of Defense Messaging Systems. He would later complete a highly successful e-mail system migration and global deployment of monitoring tools for the Bureau of Information Resources Management (IRM) at the Department of State. These achievements led Mr. Brazier to be brought on as a federal employee by the Bureau of Consular Affairs in 2004.

## Fireside Chat: *Opening Keynote*

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*Moderator:* **Ann Dunkin** (Chief Information Officer, U.S. Department of Energy)

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**Jason Miller** (Deputy Director for Management, Office of Management and Budget)



Jason Miller is the Deputy Director for Management at the Office of Management and Budget where he serves as the Federal Government's chief operating officer. In this role, he coordinates Government-wide management initiatives to protect, strengthen, and empower the Federal workforce, and ensure a more equitable, effective, and accountable Federal Government that delivers results for all Americans. Toward these goals, Mr. Miller leads the development and implementation of the President's Management Agenda as Chair of the President's Management Council.

Mr. Miller also is carrying out the President's commitment to deliver prosperity, security, and opportunity to all Americans – including through implementation of the American Rescue Plan to help families and businesses recover from the impacts of the COVID-19 pandemic and by harnessing the power of Federal procurement to support workers and manufacturers through the Made in America Initiative.

Most recently, Mr. Miller led the U.S. Trade Representative agency review team during the Biden-Harris transition and prior to that he was the Chief Executive Officer of the Greater Washington Partnership, a civic alliance of employers in the Capital Region focused on issues of regional inclusive economic growth and prosperity that included building and operating a more reliable and accessible transportation system; driving improved digital skills workforce through enhanced programs at the K-12, community college, and undergraduate levels; and improving housing affordability.

Previously, Mr. Miller served in the Obama-Biden White House as Deputy Assistant to the President and Deputy Director of the National Economic Council – leading the Administration's economic policy development and coordination related to manufacturing and innovation, transportation and infrastructure, energy, entrepreneurship, and Puerto Rico.

Prior to the Obama-Biden Administration, Mr. Miller was a management consultant with the Boston Consulting Group in San Francisco and with Marakon Associates in Chicago, where he advised large organizations across industries on strategic, financial and organizational issues. Mr. Miller received a B.A. from the University of Pennsylvania, a M.B.A. from the Kellogg School of Management at Northwestern University, and a M.P.A. from Harvard's Kennedy School of Government. Mr. Miller currently resides with his wife and three children in Maryland.

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**Clare Martorana** (Federal Chief Information Officer, Office of Management and Budget)



Clare Martorana is an industry leader in deploying innovative technology and human-centered design to create products, services, and experiences that improve people's lives.

In March 2021, Clare was appointed by President Biden as the Federal Chief Information Officer. She previously served as Chief Information Officer of the U.S. Office of Personnel Management and a member of the U.S. Digital Service team at the U.S. Department of Veterans Affairs, launching the agency's enterprise-wide digital modernization effort to give Veterans the 21st century digital experience they deserve. Prior to joining government, Clare was a President at Everyday Health and Senior Vice President and General Manager and editor-at-large at WebMD.

Throughout her career, Clare has worked to improve and simplify the digital experiences people have when interacting with businesses – and knows the same is possible when our citizens interact with our government. As a creative leader and big thinker, she is leading government technologists and policy experts in meeting federal mandates while working collaboratively to deliver secure modern tools and services to our citizens. She looks forward to partnering with key stakeholders to maximize investments and deliver high-quality digital services to the American people.

## Deidre Harrison (Controller (Acting), Office of Management and Budget)



Deidre is a senior member of the OMB management team supporting the President's Management Agenda and other Administration priorities. She is also responsible for overseeing the Office of Federal Financial Management's (OFFM) diverse portfolio which includes issuing government-wide policies through OMB circulars, bulletins, and memos; the Uniform Guidance; and other issuances. Prior to joining OFFM she was a senior examiner in the Treasury Branch at OMB where her portfolio included various Bureaus and offices within the Department of the Treasury and branch-wide financial management policy areas including improper payments, shared services, and financial reporting and display. Prior to her Federal career, she worked for eight years at an economic consulting firm where she was an Economist responsible for overseeing the design and implementation of large data analysis projects for clients to use in

the courtroom and before regulatory agencies. Deidre received an undergraduate degree in International Politics and Economics from Middlebury College and a Master's degree in Public Policy from the Harvard Kennedy School of Government.

10:10 am - 11:00 am

## Fireside Chat: *Fraud Motives, Means and Measures*

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*Moderator:* **Sean McIntyre** (Director of Solution Delivery, Federal Aviation Administration)



Sean McIntyre has served as the Director of Solution Delivery within the FAA OCIO since June 2019, leading enterprise-wide efforts in application modernization and large-scale Cloud adoption. Before joining the FAA, Sean led a large organization within the DoJ OCIO delivering Agency-wide IT shared services encompassing all facets of infrastructure, operations, applications, and business relationship management. Prior to that, he filled a similar role on a more modest scale by leading the OCIO Service Delivery Division of NOAA.

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**Harrison Smith** (Director, Enterprise Digitalization, Internal Revenue Service)



Harrison Smith is the Director of Enterprise Digitalization at the Internal Revenue Service. In this role, he spearheads IRS efforts to modernize systems, simplify business processes, and empower taxpayers and IRS employees to rapidly resolve issues in a simplified digital environment.

Previously, Harrison served as IRS Deputy Chief Procurement Officer, where he was responsible for supporting all acquisition programs, over \$2.6B in contract spend, and more than 12,000 contract actions per year for equipment, supplies, and services for IRS and Treasury Departmental Offices.

Before joining the IRS, Harrison served as the Industry Liaison for the Department of Homeland Security (DHS). In this role, he was responsible for providing leadership and direction for DHS office and outside officials for all aspects of the DHS industry engagement program. He also served as a principal advisor to the Chief Procurement Officer on matters relating to all aspects of procurement, particularly transformative approaches to leveraging technology to support the DHS mission.

Harrison lives in Virginia with his wife and children. He holds a B.A. in International Relations and an M.A. in US Foreign Policy from the American University, and an M.B.A. from George Washington University.

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**Dr. Paul Morris** (Program Officer, National Science Foundation)



Dr. Paul Morris completed a PhD in Physics at the University of Oxford, working in the area of satellite data processing. After completing a UK research council fellowship at The Queen's College Oxford he accepted a position at the National Science Foundation as a Program Officer. Dr. Morris's background in computational science and big-data has been utilized at NSF to develop a set of innovative data-mining, text-analytics and machine-learning tools that are used within the Foundation for R&D portfolio analysis and research security investigations. These tools and techniques are currently being shared with other Federal agencies to better understand, and protect the federal research investment.

## Joe Lopez

(Assistant Deputy Commissioner, Social Security Administration)



Joe Lopez is the Assistant Deputy Commissioner for the Office of Analytics, Review, and Oversight. He is responsible for a wide range of operational activities that improve the quality, timeliness, and accuracy of Social Security programs and promotes workforce accountability and engagement. Joe oversees the Office of Program Integrity and leads agency efforts that incorporate predictive modeling and advanced data analytics to strengthen program stewardship by preventing, detecting, deterring, and mitigating fraud in Social Security programs and reducing improper payments. Joe provides oversight for the agency's Office of Appellate Operations which ensures impartial review of Administrative Law Judge decisions, renders the Commissioner's final decision on review, and assesses the defensibility of the Commissioner's position on further review in federal court. In addition, Joe provides executive leadership to the

Office of Analytics and Improvements, and the Office of Quality Review to enhance agency programs and processes by promoting a culture of evidence-based policies and decision-making while driving program and service improvement. In collaboration with agency components, these offices design and conduct relevant studies, collect accurate and meaningful data, provide timely feedback and data-driven recommendations, and achieve measurable results that improve overall quality and efficiency.

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## Tracy Schiebel

(Special Agent, Federal Aviation Administration)



11:10 am - 11:55 am

## Fireside Chat: *Combating Fraud, Mitigating Risk*

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*Moderator:* **Pete Tseronis** (CEO, Dots & Bridges, LLC)



Pete Tseronis founded Dots and Bridges® to serve as a unique nexus for “Connecting Dots and Building Bridges.” Moreover, the Thought Leadership Consortium YouTube channel and Bits, Bites, and Insights® Newsletter seek to humanize the thought-leading individuals, organizations, and content that embody passion and purpose serving a “greater good.” Pete worked inside the U.S. Federal Government for 25 years, kicking-off his career at the Pentagon and finishing as a Senior Executive Service member. Pete served four Presidential Administrations, three Cabinet Agencies, the Executive Office of the President, and was appointed Chief Technology Officer at two cabinet-level agencies, the U.S. Department of Energy and U.S. Department of Education.

An accomplished entrepreneur, business executive, and technology strategist with 30+ years leading public, private, and non-profit entities, Pete maintains a fervor for working in partnership with Government, Industry, Investor and Academic ecosystems to unearth inventive solutions, accelerate sustainable adoption, and streamline private-sector commercialization.

## **Dan Ayoub** (Senior Director Analyst, Gartner)



Dan Ayoub is a Senior Director Analyst in the Technology and Service Provider (TSP) division of Gartner, researching emerging technology and trends (ETT) in security for product leaders. Dan researches technology and trends related to online fraud detection, network security, and endpoint security. His area of expertise include digital identity, device intelligence, orchestration platforms, behavioral biometrics, malware detection, bot mitigation, mobile application software development kits (Android and iOS), machine learning, firewalls, micro-segmentation, and network detection & response. Dan has over 20 years of high-tech experience in product management and product marketing positions with network security and online fraud prevention including Cisco, SonicWALL, Jabil, LexisNexis Risk Solutions, and Callsign. He has presented 5 times at the RSA Security conference, holds one patent, an MBA, an MS in CyberSecurity, and is a published author. Dan is based in Michigan outside of Ann Arbor.

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## **Kyle C. Armstrong** (Director, TRM Labs)



Kyle C. Armstrong is the Director of Law Enforcement Relations at TRM Labs, a blockchain intelligence company. TRM Labs identifies illicit activity, attributes that activity to addresses on 26 blockchains, and works with government and private sector partners to make the crypto economy safer for billions of people. Prior to joining TRM Labs, Kyle was a Unit Chief and Supervisory Special Agent in the FBI where he ran the FBI's Terrorism Finance Unit, program managed the virtual currency unit, and investigated all matters of illicit finance for 14 years.

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## **Hasan Yasar** (Technical Director, Carnegie Mellon University)



Hasan Yasar is the Technical Director of Continuous Deployment of Capability group in Software Engineering Institute, CMU. Hasan leads an engineering group to enable, accelerate and assure Transformation at the speed of relevance by leveraging, DevSecOps, Agile, Lean AI/ML and other emerging technologies to create a Smart & Secure Software Platform/Pipeline. Hasan has more than 25 years' experience as senior security engineer, software engineer, software architect and manager in all phases of secure software development and information modeling processes. He is also Adjunct Faculty member in CMU Heinz Collage and Institute of Software Research where he currently teaches "Software and Security" and "DevOps: Engineering for Deployment and Operations"

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## **Matt Friedman** (Chief Engineer, MITRE)



Matt is an outcome leader within MITRE's Center for Government Effectiveness and Modernization focused on helping the government combat Fraud, Waste, and Abuse. In this role Matt is working with government sponsors, guiding MITRE research, and leading cross government initiatives all focused on enabling fiscal stewardship and program integrity. Prior to this role Matt served as the chief engineer and mission outcome leader for the Judiciary Engineering and Modernization Center (JEMC), the Federally Funded Research and Development Center (FFRDC) for the US Federal Judiciary. In that role, Matt was responsible for understanding and helping to shape the transformation efforts that will enable the Federal Judiciary to achieve its strategic, operational and modernization goals. In his dual role, Matt was also responsible for building high performing teams and ensuring the technical and innovative quality of the JEMC.

## **NSF Spotlight: *Using Emerging Technology to Solve Mission Challenges***

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**Michael Wetklow** (Deputy Chief Financial Officer and Division Director, National Science Foundation)



Mike Wetklow currently serves as NSF's Deputy CFO and Division Director for Financial Management and is focused on transforming financial management functions and workforces to include RPA, artificial intelligence, blockchain, cybersecurity, data science, and enterprise risk management. Prior to this work, he was the principal author of OMB Circular No. A-123, Management's Responsibility for Enterprise Risk Management and Internal Control. While at the Department of Homeland Security, Mike eliminated pervasive material weaknesses and obtained the agency's first financial statement opinion in FY 2011. He has led teams that have received top honors including AGA's 2020 and 2021 Innovation Challenge wins for an Improper Payments Logistic Model and the Financial Obligation Root Cause Explorer (the FORCE). He is currently upskilling in pursuit of a master's degree in data science at the University of Virginia. He holds

an MPA in public sector finance and a B.S. in accounting from the University of Maryland at College Park. Mike recently started as an adjunct professor at George Mason University, also serves on an accounting curriculum advisory board at Northern Virginia Community College and is an aspiring bass guitarist.

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**Justin Poll** (Section Chief, Payments and Outreach, National Science Foundation)



Justin Poll, with more than 24 years' experience in accounting, grants management, and leadership in state and federal governments and the private sector, serves as a Section Chief in the NSF Division of Financial Management, supporting grant management, payments and outreach as well as monitoring and analytics. He currently leads payment operations and is a member of the team exploring the use of innovative technology at NSF such as Blockchain, Tableau and Robotic Process Automation. He previously served at Arizona State University primarily in grant and contract financial compliance, reporting, audit activities, and business information systems support. He holds a B.S. in accounting from Western International University and a master's degree in information management from the W.P. Carey School of Business at Arizona State. He is a member of AGA's Washington D.C. Chapter and a past National Treasurer of AGA.

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**Dr. Brett Baker** (Inspector General, U.S. National Archives and Records Administration)



Dr. Brett Baker is the Inspector General for the U.S. National Archives and Records Administration. He previously served as the Assistant Inspector General for Audit (AIGA) at the Nuclear Regulatory Commission Office of Inspector General (OIG). He also worked as the Deputy Inspector General for Audit for the Department of Defense OIG, AIGA at the National Science Foundation OIG, AIGA at the U.S Department of Commerce OIG, and the Director for Internal Review at the Defense Finance and Accounting Service. He began his audit career at the U.S. Department of Education OIG. Dr. Baker is also a veteran of the U.S. Army.

Dr. Baker earned a doctorate in Information Technology and Systems Management from the University of Maryland University College. He holds a master's degree in Information Systems Management from the Central Michigan University, a bachelors' degree in Accounting from the University of Northern Iowa, and a bachelor's degree in Sociology from Iowa State University. He is also a Certified Public Accountant and a Certified Information Systems Auditor.

**Jasmine Faubert** (Portfolio Director, MITRE)



Jasmine Faubert is the Outcome Lead for Grants Management and Shared Services in MITRE's Center for Government Effectiveness and Modernization. She has over 30 years of experience in federal financial management, grants management, and information technology implementations to improve government policymaking and program decision-making.

1:40 pm - 2:25 pm

## **Fireside Chat: *Integrated Approach to Fraud Detection in Healthcare***

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**Moderator: Gary Stevens** (Deputy Chief Information Officer, U.S. Department of Education)

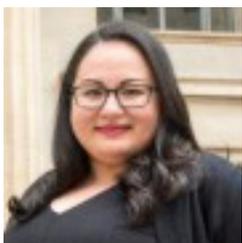


Gary serves as the Deputy Chief Information Officer (DCIO) to manage a team of over 100 government and contract personnel and the execution of multi-million-dollar budget. Develop strategic plans for the use of IT within the Department and initiate and advocate for department-wide system enhancements and changes to support the Secretary's initiative. Develop and implement policies and safeguards to protect the Department's IT, while managing the organizational framework to improve the planning and controls of IT investments. Execute holistic information technology missions and functions, ensuring they are integrated, prioritized, and executed within the framework of the strategic plans, priorities, and allocated resources. Direct the study of new and changing concepts and emerging technology of IT systems. Integrate policies, procedures, and guidelines to improve the management and utilization of information

and IT resources throughout the Department. Advise other Department officials on new and emerging technologies in the areas of IT infrastructure, communication, IT security, and IT system development that may benefit the Department.

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**Dr. Naomi Adaniya** (Chief Data Officer, Drug Enforcement Administration)



Dr. Adaniya serves as the Chief Data Officer (CDO) at the Drug Enforcement Administration (DEA). As CDO, she leads a team that identifies opportunities to realize mission value through the use of data and empowers all personnel to confidently make data-driven decisions. Dr. Adaniya also serves as a Senior Advisor to the DEA Administrator where she coordinates DEA's data capabilities to deliver on the agency's strategic goals, including a unified data and technology strategic vision.

Dr. Adaniya is also a member of the Department of Justice's Data Governance Board and a Tri-Chair of the Data Architecture Working Group (DAWG), where she helps drive implementation of DOJ's Data, Artificial Intelligence, and Geospatial Data strategies. Her work has been featured in the Wall Street Journal and earned her the 2017 Attorney General's Award for Fraud Detection

and the 2020 Department of Health and Human Services' Inspector General Award for Innovation.

Dr. Adaniya is a graduate of The Ohio State University with PhD/MPH in Public Health and a MA in Geography. She also earned a BS in Economics from the University of Pennsylvania's Wharton School. She remains active at OSU as an Adjunct Assistant Professor in the College of Public Health.

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**Steve Shandy** (Acting Chief Data Officer, Office of Inspector General, U.S. Department of Health and Human Services)



Steve Shandy has served as HHS-OIG's Director for the Division of Data Analytics (DDA) since 2018. DDA's vision is to deliver a range of analytics, from simple-to-sophisticated, to provide OIG timely results and drive OIG analytics to new and higher levels through innovation. Steve joined HHS in 2011 as a Supervisory Program Manager for the data analytics group in OIG's Office of Management and Policy. Before joining HHS, Steve worked on health care fraud enforcement, crime, policing, sentencing, and legislative issues as a program analyst in the U.S. Department of Justice, Criminal Division since 1991. Steve has an Master's degree from the University of Maryland, College Park, and a Bachelor's degree from Washburn University.

**Chris Martin** (Director, Financial Management Systems Group, Centers for Medicare and Medicaid Services)



Since 2014, I have served as the Director of the Financial Management Systems Group (FMSG) within the CMS Office of Financial Management (OFM) and as a selected member of the Senior Executive Service (SES). My duties as the Director of FMSG span five divisions that are critical to the agency mission, focused on Financial Applications, Program Support, Technical Operations, Program and Data Management, and System Security. They are critical components, providing the required oversight under my portfolio of responsibilities of mission-critical CMS financial systems accounting for \$1.6T annually, and that number is ever-increasing. I serve as the national expert on the Healthcare Integrated General Ledger Accounting System (HIGLAS), CMS' financial system of record. In addition, I served as the Acting Director for the Payment Policy Financial Management Group (PPFMG), within the Center for Consumer Information and Insurance

Oversight (CCIO) for 11 months. This was during the implementation of the Affordable Care Act (ACA) policy-based payments phase, originating from the ACA healthcare providers and interfaced into HIGLAS.

Prior to coming to CMS in 2013, I served for the Department of Health and Human Services (DHHS) Office of the Chief Information Officer (OCIO) as the Director overseeing the operations and management of DHHS's mission critical enterprise systems; the financial (UFMS), acquisition (HCAS) and human resource (CapHR) systems.

I have over 15 years of private sector consulting experience implementing and maintaining federal financial, human resource and payroll systems for several large executive agencies, including the judicial branch, the Administrative Office of the US Courts (AOUSC).

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**Jake Foster** (Acting Principal Assistant Chief, U.S. Department of Justice)



Jacob Foster is an Acting Principal Assistant Chief in the Fraud Section, Criminal Division, where he assists the Chief of the Health Care Fraud Unit in supervising the Unit's 80 prosecutors in the nationwide prosecution of white-collar health care fraud. Jacob previously was an Assistant Chief supervising the National Rapid Response Strike Force (2020-2022) and New Jersey Strike Force (2018-2020), and a Trial Attorney in the Detroit Strike Force (2016-2018). Prior to joining the Department, Jacob clerked on the Constitutional Court of South Africa, served on secondment at the International Criminal Court, and worked in a private law firm.

2:35 pm - 3:35 pm

## Agency Spotlights

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**Devin Fensterheim** (Acting Login.gov Fraud Program Lead, General Services Administration)



Devin Fensterheim is the acting fraud program lead for Login.gov at the General Services Administration, where he leads the program's anti-fraud efforts. Devin joined GSA on temporary assignment from the Social Security Administration where he oversees the agency's public-facing digital identity program. Since 2010, Devin has led numerous government-scale digital transformation and anti-fraud program initiatives, with principal focus in fraud analytics and digital identity endeavors.

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**Joe Roach** (Deputy Chief Financial Officer, Health Resources and Services Administration)



During Joe's 20+ year Federal career, he has worked in several capacities within the technology and financial management arena, including his current role as the Deputy Chief Financial Officer at the Health Resources and Services Administration (HRSA) and previous roles where he served as a Chief Information Officer (CIO) and Deputy CIO at the HHS Office of the Inspector General and HRSA, respectively.

As the Deputy CFO, he leads the Agency's financial management oversight responsibilities and day-to-day operations of internal controls, enterprise risk management, improper payments,

and financial reporting. At the onset of the COVID-19 pandemic, Joe was identified to lead the Program Integrity Team for the Provider Relief Programs, a \$175 billion relief program for health care providers facing solvency challenges due to the public health crisis.

Additionally, Joe leads HRSA's financial data warehouse - the central repository for HRSA financial reporting. Joe has established an advanced set of data analytic and visualization capabilities to rapidly dissect data, identify anomalies, analyze trends, and support root cause analysis. In his official duties, he instructs a data analytics and visualization training program to expand data literacy and develop proficiencies for HRSA and HHS staff. Joe serves as the Innovation Team Leader for the Office of Operations and has implemented a robust Intelligent Automation program under his leadership. His RPA program blends a sophisticated mix of RPA developers and data science professionals to deploy automations to strengthen financial management and oversight.

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**Amanda Reiss** (Management Analyst, U.S. Citizenship and Immigration Services)



3:45 pm - 4:00 pm

## Closing Remarks

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**Ann Dunkin**  
(Chief Information Officer,  
U.S. Department  
of Energy)



**Chezian Sivagnanam**  
(Chief Architect,  
Federal Deposit  
Insurance Corporation)



**Chris Brazier**  
(Deputy IT Director (Acting) &  
Chief Technology Officer,  
Defense Threat Reduction Agency)



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