

Tuesday, November 7th 9:00 AM - 4:00 PM ET

Jess Mellon Auditorium, GSA Headquarters 1800 F Street, NW Washington, DC 20405

**REGISTER HERE** (In person and Zoom)

On November 7th, the Federal Government will celebrate the people, processes, and technologies underpinning agency mission. This all-day symposium intends to humanize the Federal IT Operating Plan priorities and illustrate the impact that these priorities have on public facing service, in addition to creating a collaborative forum for two-way dialogue across federal, state and local governments, academia, and the private sector focused on current and futuristic topics impacting agencies today. This event is co-hosted by the General Services Administration and the Department of Energy. Join us virtually or in person at the GSA headquarters. No badge required, escorts available.

AGENDA		
8:00 AM - 9:00 AM	REGISTRATION & NETWORKING	
9:00 AM - 9:15 AM	WELCOME & OPENING REMARKS	Ann Dunkin, DoE
9:20 AM - 10:00 AM	FIRESIDE CHAT: Opening Keynote	Robin Thottungal, OPM Jason Gray, USAID Christopher Chilbert, CFPB Vanetta Pledger, City of Alexandria, VA

		Erika Barker, PRC
10:05 AM - 10:45 AM	FIRESIDE CHAT: Driving Data-Based Decision Making - Modernizing IT Across Government Functions	Chezian Sivagnanam, FDIC Heidi Norman, City of Pittsburgh Brian Conrad, FedRAMP Dorothy Aronson, NSF Douglas Perry, NOAA
10:50 AM - 11:30 AM	FIRESIDE CHAT: Delivering on Mission: It's a Journey And it Takes a Village	Pete Tseronis, Dots and Bridges Andy Bochman, INL Mittal Desai, FERC CIO Jamie Wolff, NNSA Andre Mendes, DoC
11:30 AM - 12:30 PM	NETWORKING/LUNCH	
12:30 PM - 1:10 PM	SPOTLIGHT: Using Innovation to Solve Mission Challenges	Frank Indiviglio, NOAA Zach Goldstein, NOAA Sean McIntyre, Treasury Mike Karas, TSA
1:15 PM - 1:55 PM	TMF: Transforming Agency Operations, Enhancing Government Effectiveness - Use Cases from the Front Line	Evelyn Prestosh, DoE Jessie Posilkin, TMF PMO Sylvia Burns, FDIC Kristine Mena, DoL
2:00 PM - 2:40 PM	Securing Tomorrow: Advancements in IT Security	Kiran Balsa, GSA Steven Hernandez, DoEd CISO Derrick Nelson, State Department Sean Connelly, CISA TIC Daniel Lopez, Login.gov
2:45 PM - 3:30 PM	Collaboration - Government as an Enabler	David Shive, GSA Jeffrey Koses, GSA Bo Berlas, GSA Sagar Samant, GSA
3:30 PM - 3:40 PM	LIGHTNING TALK: AI Sandboxes	Bridget Carper, DoE
3:45 PM - 3:55 PM	CLOSING REMARKS	Ann Dunkin, DoE David Shive, GSA

# Communities of Practice

We invite you to join the following Communities of Practice to stay up-to-date on the critical topics discussed during the Symposium, and to be part of the conversation!

## **Innovation Adoption CoP**

The Innovation Adoption CoP builds innovation and intrapreneurship capacity across the federal government by generating and sharing useful information, advice, and assistance.

Join here

Contact: LaShonda Henderson, DHS (Lashonda.C.Henderson@uscis.dhs.gov)

### **Government Contact Center CoP**

The Government Contact Center CoP is a collaborative interagency group of contact center professionals that work together to improve the performance, experience, and efficiency of government contact centers across federal, tribal, state, and local agencies Join here

Contact: Meghan Daly, GSA (meghan.daly@gsa.gov)

## **Customer Experience CoP**

The Customer Experience Community of Practice (CX CoP) unites federal employees to improve the experience that the American public has with government services, organizations, and agencies

Join here

Contact: Rachel Edelman, GSA (<a href="mailto:rachel.edelman@gsa.gov">rachel.edelman@gsa.gov</a>)

#### Cloud and Infrastructure CoP

The Cloud & Infrastructure Community of Practice (C&I CoP) is chartered under the Federal CIO Council and supported by GSA. The C&I CoP is designed for IT practitioners who want to learn about application rationalization, data center optimization, and federal cloud computing.

Join here

Contact: Kiran Balsa, GSA (kiran.balsa@gsa.gov)